



2021 CO-OP FORUM ACTION PLAN

The annual CENSW Co-op Forum was held in Sydney in July 2021 as part of the Co-op Federation Assembly.

23 members representing 13 Co-ops attended the CENSW session in person.

The purpose of the Forum was to shape joint activity and support between Housing Co-operatives and Common Equity about potential opportunities for further development of the sector.

A range of topics were chosen by attendees and then votes were taken as to which top 3 would be discussed in smaller groups. Topics chosen were: Growth, Collaborations between CENSW and Co-ops and Changing Needs.

Details on how to implement the Action Items were developed by the group. Individual attendees were then asked to vote on each Action Item.

Below are all Action Items identified by the members, including details on how to achieve these actions (provided by Forum participants). The table is ranked highest number of votes at the top to lowest at the bottom. CENSW related activities and next steps are recorded in the right-hand column.

ITEM NUMBER	VOTES	ACTION	Details (as provided by members)	Related CENSW Business Plan Item / Already underway or considered
1	15	Under / over occupancy (Changing Needs)	<ul style="list-style-type: none"> ➤ Invite co-ops to come together to discuss options ➤ Develop a policy framework of how to manage these issues ➤ Provide information to the sector / co-op members ➤ Growth plan to incorporate under/over occupancy matters 	<p>CENSW to facilitate ways for co-ops to discuss options around this issue. Eg: Working Groups, consultation sessions, Tenant Support Program.</p> <p>Policy on Changing Needs of Tenants updated to include reference to under and over occupancy.</p>

			<ul style="list-style-type: none"> ➤ Waiting list to help get younger members in (Senior Co-ops share together) ➤ My Aged Care package support ➤ Tenant support ➤ Networking amongst co-ops to transfer tenants to appropriate housing 	
2	9	All Nations (Growth)	<ul style="list-style-type: none"> ➤ Continue to support and advocate and secure housing 	A key priority for CENSW. Included in current Business Plan.
3	7	Maintenance (Changing Needs)	<ul style="list-style-type: none"> ➤ Develop ageing co-op support plan ➤ Physicality + inspection of the properties to be fit for tenants needs/analysis ➤ Changing needs asset management plan over 10 years ➤ Sustain the Co-op ➤ Membership provision ➤ Younger tenants/ members 	<p>CENSW is developing an Ageing in Place strategy. This is included in our Business Plan. Many of these actions can be incorporated into this strategy.</p> <p>CENSW has a Strategic Asset Management Plan which looks at assessment management challenges and future needs.</p>
4	6	Ageing in Place - physical retrofit (Changing Needs)	<ul style="list-style-type: none"> ➤ Bathroom upgrades - grab rails, toilets, kitchens, accessible ➤ Internal and external ➤ Lifts, chair lifts 	<p>To be incorporated as part of Ageing in Place Strategy.</p> <p>Ageing in Place Working Group convened.</p>
5	6	Facilitate a bi-annual Co-op networking forum without CENSW (Networking)	<ul style="list-style-type: none"> ➤ Form a working group to organise 	CENSW to help facilitate in 2022.

6	6	Digital transformation to enable better information sharing (Networking)	<ul style="list-style-type: none"> ➤ Enable peer to peer sharing + connecting ➤ Enabling co-op to co-op sharing of information, experience and solutions ➤ Central repository for specific co-op governance and operations e.g. cloud services for co-ops ➤ General co-op info/vacancies/training ➤ Automating standard operational administrative functions 	These actions can be included and addressed as part of the CENSW Co-operative Connect Project.
7	5	Supported Accommodation Co-op (Growth)	<ul style="list-style-type: none"> ➤ Universal access designed units ➤ Carer/health service space ➤ Wrap around + packages ➤ Meals, communal kitchen ➤ Buddy support system 	New and diverse co-op housing models and growth included in current Business Plan. A long term goal.
8	5	Showcase Co-op Housing to Co-ops at Federation of Co-ops at next forum (Growth)	<ul style="list-style-type: none"> ➤ Sell partner model benefits 	Explore opportunities at next Federation of Co-ops Assembly in 2022.
9	5	Best fit housing (Growth)	<ul style="list-style-type: none"> ➤ Investigate opportunity to adapt existing stock (particularly regionally large blocks) to improve building performance ➤ Optimise existing footprint 	To be included as part of growth options in current Business Plan. A long term goal.
10	4	CENSW - Point of contact (Changing Needs)	<ul style="list-style-type: none"> ➤ Identify physical access/disability upgrades ➤ Connections to care/service providers ➤ Mental health support 	Some of these addressed as part of the CENSW Tenant Support Program and through Co-op Development Team activities (eg training & talks by a range of professionals).

			<ul style="list-style-type: none"> ➤ Visiting health professionals ➤ Social support/activities ➤ Other co-op assistance e.g. art classes, music etc 	Other Co-ops assistance: article in Summer 2021 / 2022 Newsletter about forming groups / making connections.
11	3	Investigate options to partner with distributing Co-ops (larger/profit generating) (Growth)	<ul style="list-style-type: none"> ➤ Investment opportunity for them ➤ Stock/ co-op growth for us 	Partnering with others for growth is included in Business Plan. These are included in the Shared Equity models that we are investigating.
12	2	Seniors living on second floor (Changing Needs)	<ul style="list-style-type: none"> ➤ Access over time - lifts, chair lift ➤ Ability to relocate units ➤ Not preferred in long terms – CENSW help in reallocation of tenants as needs increase 	To be incorporated as part of Ageing in Place Strategy.
13	1	Change in participation due to age + health (Changing Needs)	<ul style="list-style-type: none"> ➤ Identify options to assist Co-op in management 	To be included as part of Company Co-operative Agreement (CCA) review included in Business Plan.